

# OUR KNOW-HOW. YOUR TIME-SAVING.

MAN BusTopService.







Our BusTopService ensures perfect service to keep your bus moving at all times. Benefit from outstanding bus know-how, comprehensive service backup for maximised on-road times and a Europe-wide service network.

## **YOUR BUS IN THE BEST HANDS.**

When you take up the BusTopService, you can expect expert servicing of your vehicle. Our bus specialists have completed an additional specialist training course and undergo continuous training to ensure they know every detail of your MAN or NEOPLAN bus. We use the latest tools and diagnostics to service or repair your bus in the proper manner. That's the ideal basis for assuring confidence on every trip. Because only a well-maintained vehicle guarantees added safety for drivers and passengers. Rely on top service from specialists.

# GET BACK ON THE ROAD QUICKER.

Imagine running a bus full of people and then having a breakdown. Possibly even abroad, far away from your usual workshop. In such circumstances it's good to know you can rely on a partner who will ensure your speedy onward journey by all means: MAN BusTopService. We will get your bus back on the road quickly thanks to reliable and expert servicing and repairs. We promise you maximum mobility.

## **Rapid assistance in the event of breakdown.**

With MAN Mobile24, we offer you assistance in the event of a breakdown. Round the clock, 365 days a year. All you need to do is call the Europe-wide MAN Mobile24 number, and our experts will organise everything else for you: rapid assistance on-site, transportation to the nearest workshop, and any additional repairs required. You can count on that every time.


## **Rapid repair work and high levels of parts availability.**

Immediate availability of all required spare parts is key to ensuring rapid repairs. And that is exactly what MAN BusTopService offers. We only use original MAN Genuine parts complete with a two-year warranty to ensure optimum fit, functionality and quality. Efficient parts management ensures that frequently needed parts are available as quickly as possible.

## **Replacement bus service and passenger care.**

Even if your bus does happen to suffer a breakdown, you can still get back on the road without a lengthy delay. If available, we will organise a replacement vehicle for you and take care of your passengers until it arrives. On request, we can help you book overnight accommodation for drivers and passengers.





## ALL SERVICES AT A GLANCE:

- Maintenance and repair of all MAN and NEOPLAN bus models and model years
- Round-the-clock breakdown assistance
- High levels of availability for specific parts
- Heating, ventilation, air-conditioning system and electrical system repairs
- Preservation in accordance with maintenance instructions
- Tyre, window, paintwork and bodywork servicing
- Vehicle preparation: Cleaning outside and inside, including carpets
- Toilet waste disposal and fresh water refills
- Collect and return service for bus and driver on request
- Replacement bus service depending on location and availability
- Overnight accommodation arranged if required

# ALWAYS CLOSE BY.

Thanks to the continuous expansion of our sites, we have a very high service network density offering you an efficient full range of services to keep you mobile at all times. We are close at hand when you need us.

No matter where your journey takes you, our close-knit service network means you are never far from one of our service centres. This enables you to benefit from our service staff and their extensive expertise at over 1,700 bus service centres in Europe and around the world. Some 900 of our centres provide expert assistance if major repairs are required. Many of them are already established as BusTopService locations, offering you the full range of services. Over the coming years we will be expanding our network and establishing more BusTopService locations for you. Because perfect service never stops.



## **MAN Dealership Search**

Use the MAN Dealership Search on our website to conveniently find a service centre near you at any time:

[www.services.man.eu/dealershipsearch](http://www.services.man.eu/dealershipsearch)



## MORE TOP SERVICES.

### **MAN ServiceContracts.**

Our tailor-made service packages for repair and maintenance offer you certainty in financial planning and costing, allowing you to benefit from lower costs, higher operational reliability and less administration.

### **MAN Genuine Parts ecoline.**

Thinking ecologically – acting economically. MAN Genuine Parts ecoline comprises professionally remanufactured replacement parts offering a smart alternative for older vehicles. The quality of the remanufactured MAN Genuine Parts ecoline matches that of MAN Genuine Parts. They are also covered by a 24-month warranty.

### **MAN Card/NEOPLAN Card.**

Your Europe-wide fuel purchase and service card, with standard features that can be supplemented by optional services - including a Europe-wide payment promise for MAN service centres and MAN Mobile24.

### **MAN ProfiDrive and NEOPLAN Academy.**

We make good drivers even better: with professional training for added safety in critical situations and more economical, fuel-efficient driving.



### **MAN After Sales Portal**

For more information on all other services visit:

[www.services.man.eu/aftersales](http://www.services.man.eu/aftersales)

**MAN Truck & Bus SE**

Postfach 50 06 20

D-80976 München

[www.bus.man](http://www.bus.man)

Edition 06/2019 · Printed in Germany

Texts and illustrations are non-binding. We reserve the right to make modifications for reasons of technical progress. All specifications in this publication represent the status at the time of going to press.

---

**MAN Truck & Bus – A member of the MAN Group**