

### 'Tyre Service via Michelin'

The 'Tyre Service' Includes the following:

- Tyres:-
- Replacement new and remould tyres
- Consummables & Components:-
- Valves, Valve Caps and Valve Extensions
- Services:-
- Regrooving, Twinning, Turn on rim/repositioning
- Minor repairs and punctures
- Major repairs
- Retorquing – when carried out at the time of fitting.
- Emergency attendance to roadside or designated operating locations to carry out emergency tyre replacement
- Scheduled attendance to designated operating locations to carry out routine tyre maintenance
- Environmental disposal of remould tyres and components

The Tyre fitment policy: Primary steer axles will be fitted with new tyres only, remould tyres may be fitted to all other axles. Regrooving – With the exception of tyres fitted to primary steer axles all tyres may be regrooved. Emergency attendance – available 24/7 in mainland UK and Northern Ireland by calling the number provided. Scheduled Attendance – Is available by arrangement with your nominated service provider. A charge will be made for any tyres removed for damage reasons at 4mm or greater.

The 'Tyre Service' excludes the following:

- The cost of replacement tyres & services provided by a party other than Michelin or its nominated sub-contractor ( e.g. ATS Euromaster)
- The cost of emergency attendance to designated operating locations to carry out routine tyre maintenance or retorquing
- The cost of replacement tyres & services required due to: Accidental damage, Criminal or malicious damage, Improper use or misuse, Fire, Theft, Use of the tyre otherwise than in accordance with the manufacturers instructions or recommendations, Failure to maintain a tyre at the correct air pressure, wheel misalignment and re-alignment checks.
- A charge will be made for any tyre removed prematurely (based on tread depth remaining) and any services provided due to the reasons specified above.

#### **NOTICE TO CUSTOMER:**

The Tyre Service is supplied subject to the above and to MTBUK's General Terms and Conditions of Contracts for Supply of Vehicle Services, including the Schedules, set out in / attached to the applicable Purchase Order.