

'Tail Lift Repair & Maintenance Service'

Includes the following:

- The performance of all maintenance and services tasks to the Tail Lift Equipment (TLE) recommended in the manufacturer's service manual.
- The preparation of the TLE for any annual examination and/or test as defined by law and the carrying out of such test.
- The performance of any preventive treatment or other work which MAN Truck and Bus UK Ltd (MTBUK) or Nominated Agent, in its absolute discretion, determines to be necessary with a view to the efficient and reliable operation of the TLE.
- The performance of all repairs becoming necessary as a result of wear in normal use of the TLE as specified in the relevant Manufacturers service manual, including breakdown assistance where necessary.

Excludes the following:

- accident or force majeure.
- the use in TLE of parts other than original Manufacturer's parts or parts approved by MTBUK or Nominated agent.
- the use in TLE of oils or other service products which have not been approved by MTBUK or nominated agent.
- neglect, misuse, abuse or improper handling of TLE, expression shall include but not be limited to, exceeding the safe working operation of the TLE specification as defined by the Manufacturer and unauthorised modifications made to the TLE by the Customer or any third party.
- the use of TLE for any application other than its normal specified purpose or specified application shown in the relevant operators handbook

OR

- persons other than the authorised workmen, servants and employees of an Authorised Workshop having performed work on the TLE.
- the repair and maintenance of any non standard equipment fitted to TLE as originally manufactured, other than any specifically agreed by MTBUK.
- any repairs necessary by reason of the fitting or use of TLE not mounted in accordance with installation instructions approved by MTBUK.
- the carrying out of modifications required by law.
- any measures required by the operator for TLE to be carried out in preparation of TLE for storage for an extended period of time and the elimination of damage arising during any such period of storage.
- the rectification of any damage or other work arising as a consequence of the Customer refusing or failing to make TLE available as required.
- the use of TLE on any vehicle other than the vehicle to which it was originally fitted during the Contract Period.
- repairs to or replacement of non-serviceable items, missing or lost parts, paint finish and subsequent corrosion and scuff plates.
- structural repairs as a result of stress fracture or corrosion.

NOTICE TO CUSTOMER:

The Tail Lift Repair & Maintenance Service is supplied subject to the above and to MTBUK's General Terms and Conditions of Contracts for Supply of Vehicle Services, including the Schedules, set out in / attached to the applicable Purchase Order.