

## 'Gold Service' = Vehicle Repair & Maintenance

The 'Gold Service' comprises the following:

- Safety Inspections to be completed at the frequency identified in the Purchase Order under the heading 'Inspection Interval';
- Routine Servicing in accordance with the applicable Service Plan;
- Annual MOT Presentation to include: Test fee, Steam Clean and Presentation to Test Station;
- Tachograph calibrations every 2 years;
- All fair wear & tear repairs to the Vehicle – subject to Contract Exclusions;
- Vehicle Bulb Replacement at Safety Inspections unless failure due to damage
- Breakdown attendance (& recovery if necessary to the nearest MAN Dealer) via MAN Mobile24 Service. Costs of which are covered if breakdown caused by component failure which is included in Gold Service & which has caused the Vehicle to be incapable, illegal or unsafe to be driven to an MAN Dealer.
- Use of MAN Trucknology online Document Database and E-Workshop facility;

### **NOTICE TO CUSTOMER:**

The Gold Service is supplied subject to the above and to MTBUK's General Terms and Conditions of Contracts for Supply of Vehicle Services, including the Schedules, set out in / attached to the applicable Purchase Order and/or at.

<http://contracts.man.co.uk/VS1>