

MAN SERVICE CONTRACTS





TRANSPORT EFFICIENCY MADE TO MEASURE

Cut costs, improve performance, increase productivity and profitability: that's the way to optimise the efficiency of your fleet. MAN service contracts help you do just that with a number of packages for the entire MAN product range.

No matter which service contract you choose, you can be assured of consistent and efficient servicing throughout the MAN dealer network.



The benefits at a glance

- Sure financial planning and pricing
- Lower maintenance costs due to discounted parts and labour pricing
- Headlight adjustment
- Optimal fuel consumption through correct tuning of vehicle
- Reduced staff and administration costs
- Minimised time off the road
- Higher resale value of vehicles

COMFORT

This contract covers all work as part of regular servicing as prescribed by MAN.



Scope of Coverage:

Inclusions



- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

Options

- Pick up and return
- MAN Roadside Assistance program
- Packages available for 1-5 year periods

COMFORT PLUS

In addition to the services of the **Comfort** contract, this contract includes an extended warranty package.



Scope of Coverage:

Inclusions

- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

Options

- Pick up and return
- Towing costs
- MAN Roadside Assistance program
- Packages available for 1-5 year periods

Warranty Extensions

- Tailored to suit contract duration*

PLUS
EXTENDED
WARRANTY

* For maximum warranty extension please refer to page 7.

COMFORT REPAIR

This contract covers all services of the **Comfort** contracts, as well as all normal wear and tear repairs to the vehicle.



Scope of Coverage:

Inclusions

REPAIR
PACKAGE
INCLUDED

- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

Repairs

- Engine
- Transmission including clutch
- Chassis, steering box, steering arms and suspension
- Cab
- Brake system
- Electrical equipment, bulbs and fuses

Miscellaneous Services

- Includes MAN Roadside Assistance coverage during the contract period

Options

- Pick up and return
- Towing costs
- Maintenance of attachments such as PTOs and body equipment
- Structured payments due to lay up of vehicle for seasonal requirements
- Packages available for 1-5 year periods

WARRANTY EXTENSION



With MAN service contracts you're guaranteed peace of mind.

Benefit from an extended warranty for either the entire vehicle or drive-line up to 5 years and 1,000,000 km (select models apply). You can also combine an extended warranty package with a flat rate service contract (refer **Comfort Plus** package). A service package that's worth its weight in gold.

Talk to your MAN dealer about tailoring a package to suit your needs.

POWERTRAIN WARRANTY

Engines

- Engine case
- Cylinder head
- Crankgear
- Engine control
- Injection system
- EDC control unit
- Turbocharger
- Intake/exhaust manifold
- Engine brake
- Cooling system
- Engine lubrication

Standard transmission*

- Gearbox housing
- Shafts
- Splitter unit
- Range unit
- Gear change devices in transmission
- Power take-off
- Lubrication system
- Hydraulic gear of retarder
- AS-Tronic control unit
- Gear change devices in transmission
- Splitter and range units

Hydraulic gearbox (automatic transmission) *

- Converters
- Transmission housing
- Gearbox brake

Rear axle and driven front axle*

- Axle housing
- Differential
- Planetary hub reduction gear

Transfer case*

- Transfer case housing, shafts, gears and bearings

Propshaft*

- Propeller shafts
- Universal joints

MAN ROADSIDE ASSISTANCE



* For full details refer to New Vehicle Warranty book.
All details apply only to new vehicles.



MAN Roadside Assistance provides round-the-clock assistance, seven days a week.

In the unlikely event of a breakdown, just call the MAN Roadside Assistance call centre on **1800 676 711** and a skilled agent will then set the ball rolling so you get help as fast as possible.

This service is available to you free of charge as part of a **Comfort Repair** package and is available as an option on the **Comfort** and **Comfort Plus** packages.



24HR NATIONAL ROADSIDE ASSISTANCE

 1800 676 711

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