# MAN SERVICE CONTRACTS





## TRANSPORT EFFICIENCY MADE TO MEASURE

Cut costs, improve performance, increase productivity and profitability: that's the way to optimise the efficiency of your fleet. MAN service contracts help you do just that with a number of packages for the entire MAN product range.

No matter which service contract you choose, you can be assured of consistent and efficient servicing throughout the MAN dealer network.



#### The benefits at a glance

- Sure financial planning and pricing
- Lower maintenance costs due to discounted parts and labour pricing
- Headlight adjustment
- Optimal fuel consumption through correct tuning of vehicle
- Reduced staff and administration costs
- Minimised time off the road
- Higher resale value of vehicles

## **COMFORT**

This contract covers all work as part of regular servicing as prescribed by MAN.



#### Scope of Coverage:

#### Inclusions

- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

#### **Options**

- Pick up and return
- MAN Roadside Assistance program
- Packages available for 1-5 year periods

SERVICE FLAT RATE

#### **COMFORT PLUS**

In addition to the services of the Comfort contract, this contract includes an extended warranty package.



#### Scope of Coverage:

- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

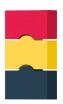
- Pick up and return
- Towing costs
- MAN Roadside Assistance program
- Packages available for 1-5 year periods

Tailored to suit contract duration\*

<sup>\*</sup> For maximum warranty extension please refer to page 7.

## **COMFORT REPAIR**

This contract covers all services of the **Comfort** contracts, as well as all normal wear and tear repairs to the vehicle.



#### Scope of Coverage:

#### **Inclusions**

- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

#### Repairs

- Engine
- Transmission including clutch
- Chassis, steering box, steering arms and suspension
- Cab
- Brake system
- Electrical equipment, bulbs and fuses

#### Miscellanous Services

 Includes MAN Roadside Assistance coverage during the contract period

#### **Options**

- Pick up and return
- Towing costs
- Maintenance of attachments such as PTOs and body equipment
- Structured payments due to lay up of vehicle for seasonal requirements
- Packages available for 1-5 year periods



## **WARRANTY EXTENSION**



With MAN service contracts you're guaranteed peace of mind.

Benefit from an extended warranty for either the entire vehicle or drive-line up to 5 years and 1,000,000 km (select models apply). You can also combine an extended warranty package with a flat rate service contract (refer Comfort Plus package). A service package that's worth its weight in gold.

Talk to your MAN dealer about tailoring a package to suit your needs.

## **POWERTRAIN WARRANTY**

#### **Engines**

- Engine case
- Cylinder head
- Crankgear
- Engine control
- Injection system
- EDC control unit
- Turbocharger
- Intake/exhaust manifold
- Engine brake
- Cooling system
- Engine lubrication

#### Standard transmission\*

- Gearbox housing
- Shafts
- Splitter unit
- Range unit
- Gear change devices in transmission
- Power take-off
- Lubrication system
- Hydraulic gear of retarder
- AS-Tronic control unit
- Gear change devices in transmission
- Splitter and range units

#### Hydraulic gearbox (automatic transmission) \*

- Converters
- Transmission housing
- Gearbox brake

#### Rear axle and driven front axle\*

- Axle housing
- Differential
- Planetary hub reduction gear

#### Transfer case\*

Transfer case housing, shafts, gears and bearings

#### Propshaft\*

- Propeller shafts
- Universal joints

## MAN ROADSIDE ASSISTANCE



<sup>\*</sup> For full details refer to New Vehicle Warranty book. All details apply only to new vehicles.



MAN Roadside Assistance provides round-the-clock assistance, seven days a week.

In the unlikely event of a breakdown, just call the MAN Roadside Assistance call centre on **1800 676 711** and a skilled agent will then set the ball rolling so you get help as fast as possible.

This service is available to you free of charge as part of a **Comfort Repair** package and is available as an option on the **Comfort** and **Comfort Plus** packages.



#### 24HR NATIONAL ROADSIDE ASSISTANCE

**\( \)** 1800 676 711

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